

Protection of Personal Data

NATIXIS SUCURSAL EM PORTUGAL (NATIXIS), as the data controller, is committed to ensuring that the collection and processing of personal data carried out through the website complies with the General Data Protection Regulation (GDPR) and Portuguese data protection legislation, including the Lei da Proteção de Dados Pessoais (LPDP).

NATIXIS may require internet users, through forms, to provide mandatory personal information, indicated by an asterisk, such as their first name, last name, contact details, and email address, in order to process their requests. Failure to provide this information may result in the request not being processed or being delayed.

Each form is designed to collect only the personal data that is strictly necessary (data minimization) and includes, among other details:

- The purposes for which the data is being collected (objectives);
- Whether the data is mandatory or optional for processing the request;
- Who will have access to this data, including NATIXIS and, if applicable, its subcontractors, unless specified in the form when transmission to a third party is necessary for managing your request;
- The rights of the user under data protection law and how to exercise them with NATIXIS.

The personal data collected as part of the services offered by the website is processed according to secure protocols, allowing NATIXIS to manage the requests received through its IT systems.

The collected data will be retained for as long as necessary for processing. The stated retention period covers both the duration in active databases and in intermediate archives.

Process	Purpose	Legal Basis	Retention Period
All contact forms	Responding to inquiries for information from BPCE	Legitimate interest in responding to a request	24 months after the request is closed
DPL contact form	Responding to a specific request	Legal obligation	5 years after the request is closed
Document request	Sending the requested document	Legitimate interest in responding to a request	24 months after the request is closed

Users are informed that they have the right to access, oppose, rectify, and delete their personal data. For any information or to exercise your rights regarding the processing of personal data managed by NATIXIS, you can contact the Data Protection Officer (DPO) or Data Protection Liason (DPL) in Portugal by sending an email via the link here - dpl.portugal@natixis.com - , or by writing a signed letter accompanied by a copy of an identity document to the following address:

NATIXIS SUCURSAL EM PORTUGAL

Data subjects have the right to lodge a complaint with a supervisory authority responsible for the protection of personal data. In Portugal, the supervisory authority is the Comissão Nacional de Proteção de Dados (CNPd).